

Diabetes TASMANIA promoting good health for life




Diabetes
TASMANIA



Diabetes

T A S M A N I A

VISION

Diabetes TASMANIA will be the number one Australian provider of diabetes services by December 2010.

MISSION

We work to enhance quality of life of those affected by diabetes and those at risk, through support and education and by building strong relationships within our community.

VALUES

- Knowing and exceeding our customers expectations is our number one priority,
- Quality and professionalism are the hallmarks of everything we do,
- We encourage open and honest communication at all times,
- We will work to foster confidence in people to enable them to manage the impact of diabetes in their lives,
- We work collaboratively with our partners to achieve agreed outcomes,
- We are a strong, dynamic and compassionate organisation that will be responsive to the changing needs of Tasmanians affected by diabetes,
- Transparency and corporate social responsibility will be foundations of our business practices.



Diabetes TASMANIA Strategic Plan 2008 - 2011

1. Increase our profile in Tasmania

- 1.1 Consistent branding and promotion throughout Diabetes TASMANIA.
- 1.2 A communication strategy to keep internal and external stakeholders informed and involved.
- 1.3 Continue to build partnerships with other organisations.

2. Grow and develop our services and products

- 2.1 Continue to provide current range of services and products.
- 2.2 Design service models for the medium and longer term.
- 2.3 Plan for future infrastructure needs.
- 2.4 Progressively benchmark services.

3. Govern and manage our organisation for now and the future

- 3.1 Ensure financial sustainability through maintaining current fiscal practices and developing both current and future income streams.
- 3.2 Continue to develop the knowledge and skills of Board members, staff and volunteers.
- 3.3 Comprehensive set of policies, linked to our values, to underpin all major organisational activities.



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